

Returns Policy

Trade customers wishing to return stock must first apply in writing to the appropriate UEP sales representative (see Trade page of our website for list of representatives and contact details), or to the Sales Manager at UEP:

Sales Manager
University of Exeter Press
Reed Hall
Streatham Drive
Exeter
EX4 4QR
UK

Email: uepsales@exeter.ac.uk
Fax: +44 (0) 1392 260364

All applications for return must include original NBN invoice number and date.

Current editions of clean, resaleable books **may** be eligible for full credit at invoice discount if they are returned more than three months and less than fifteen months from date of purchase.

All returns for credit must be sent to NBN International:

NBN International
Airport Business Centre
10 Thornbury Road
Plymouth
PL6 7PP
UK

All returns must include an authorisation signed by UEP's Sales Manager or sales representative, and must quote clearly the original NBN invoice number and date.

Authorisation is granted at the discretion of University of Exeter Press, and UEP reserves the right to withhold credit on stock returned without permission.

Customers in North America should apply to University of Chicago Press – contact details on Trade page of our website.

Customers in Australia and New Zealand should apply to Footprint Books – contact details on Trade page of our website.